Georgia Power

Bin 10230,
241 Ralph McGill Boulevard, NE
Atlanta, GA 30308-3374

PUBLIC DISCLOSURE

October 20, 2025

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-5701

RE: Order Establishing a Methodology for Incremental Bad Debt Due to the COVID-19 Disconnection Moratorium ("Methodology Order"), Docket No. 42516
Data for September 2025

Dear Ms. Tanner:

Enclosed for filing in the above-referenced proceeding is Georgia Power Company's ("Georgia Power" or "Company") Monthly Bad Debt Report ("Report"), reflecting data for September 2025. This Report includes the number of charge-offs, the number of installment plan enrollments, PrePay status, and total disconnections for nonpayment. This information along with some other data points requested by Commission Staff are provided in the Report. Importantly, the totals arrears should not be confused with those eligible for disconnection under the Commission's disconnection rule. For example, 30+ day arrears do not alone qualify a customer for disconnection under the Commission rule. In addition, please note that the information provided in the report represents data through each respective month. Data will change on a regular basis between monthly filings.

If you have any questions, please call Steven Huling at 404-506-0438.

Sincerely,

/s/ Jeremiah C. Haswell

Jeremiah C. Haswell
Director of Regulatory Affairs
Enclosure

BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

Georgia Power Company
Docket No. 42516
2019 Base Rate Case
PSC Monthly Bad Debt Report

BASIS FOR THE ASSERTION THAT THE INFORMATION SUBMITTED IS TRADE SECRET

As part of Georgia Power Company's 2019 Base Rate Case filed in Docket No. 42516 ("2019 Base Rate Case"), Georgia Power Company (the "Company") submits to the Georgia Public Service Commission (the "Commission") the monthly bad debt report ("Report"). In the Report, the Company has provided detailed preliminary financial information for July, August, and September 2025. Portions of such information (the "Information") constitute trade secret information of the Southern Company, Georgia Power, and its affiliates and is therefore protected from public disclosure under Commission Rule 515-3-1-.11.

The trade secret portions of the Information derive economic value from not being generally known to, and not being readily ascertainable by proper means by other persons who can obtain economic value from its disclosure or use. Specifically, the trade secret portions of the Information contain the Company's actual financial revenues results that have not been disclosed to the public through the quarterly SEC filings. If the trade secret portions of the Information were revealed to the public before the quarterly filing, the Company's equity investors could use the Information to purchase or sell equity positions which could harm the Company's ability to obtain equity financing at the appropriate cost to the detriment of ratepayers. Disclosure of the trade secret portions of the Information could also put the Company at a strategic disadvantage to its competitors since they are not required to provide monthly financials prior to the release of the quarterly SEC filings.

The trade secret portions of the Information are subject to substantial procedures to maintain its secrecy. Only select Company and Southern Company Services personnel are granted access to the Information. Those personnel receive access only on a "need to know" basis. Parties outside the Company who have been granted access to the Information, if any, have been required to sign confidentiality agreements with respect to the Information.

PSC Monthly Bad Debt Report

ALL CUSTOMER CLASSES	Definition	2020 APR	2020 MAY	2020 JUNE	2020 JULY	2020 AUGUST	2020 SEPTEMBER	2020 OCTOBER	2020 NOVEMBER
Number of customers	Number of Customers - All Classes	2,603,894	2,609,476	2,613,933	2,616,668	2,620,192	2,624,760	2,629,842	2,632,262
Dollar amount billed	Revenue - Total Electric Service	$ 534,160,504	$ 546,449,772	$ 660,476,216	$ 777,186,872	$ 809,239,761	$ 772,862,524	$ 599,803,112	$ 556,550,801
Total receipts	Sum of Payments	$ 618,076,819	$ 620,714,909	$ 658,237,391	$ 715,600,669	$ 854,564,450	$ 897,365,337	$ 738,772,517	$ 643,583,179
Number of customers charged a security deposit for a new account	Count of security deposits charged for new accounts	1,507	1,816	1,640	1,926	2,050	1,900	2,020	1,893
Dollar value of security deposits charged for a new account	Sum of security deposit dollars charged for new accounts	$ 764,642	$ 751,775	$ 612,855	$ 746,196	$ 1,020,367	$ 1,132,333	$ 987,462	$ 979,959
Number accounts that transferred a security deposit to a new premise	Count of accounts that transferred a security deposit to new premise	5,915	10,164	10,516	7,745	8,008	8,033	9,188	6,982
Dollar value of security deposits transferred to a new premise	Sum of security deposit dollars transferred to a new premise	$ 1,479,385	$ 1,426,682	$ 1,292,473	$ 1,192,736	$ 868,893	$ 860,630	$ 1,052,141	$ 872,775
Total number of accounts past due	Number of Accounts 30+ days in Arrears	485,341	452,738	433,925	372,173	367,082	401,148	406,629	485,361
30 - 60 days past due	Number of Accounts in 30-60 Day Arrears	482,495	448,843	429,328	368,827	365,152	400,051	405,171	484,640
60 - 90 days past due	Number of Accounts in 60-90 Day Arrears	152,201	164,851	171,448	95,257	40,708	39,493	42,860	60,092
90 - 120 days past due	Number of Accounts in 90-120 Day Arrears	29,442	72,952	91,061	53,979	11,915	5,312	6,899	10,219
120+ days past due	Number of Accounts in 120+ Days Arrears	4,636	18,461	43,371	30,930	8,116	1,982	1,800	2,875
30 - 60 days past due	Dollars of Accounts in 30-60 Day Arrears	$ 77,657,240	$ 84,980,060	$ 60,691,953	$ 58,509,902	$ 68,957,359	$ 76,519,892	$ 71,035,897	$ 64,325,498
60 - 90 days past due	Dollars of Accounts in 60-90 Day Arrears	$ 19,621,261	$ 22,160,595	$ 20,586,753	$ 11,284,821	$ 5,390,065	$ 5,115,119	$ 5,494,386	$ 7,059,995
90 - 120 days past due	Dollars of Accounts in 90-120 Day Arrears	$ 3,038,687	$ 8,955,213	$ 11,530,631	$ 6,570,150	$ 2,006,827	$ 1,069,664	$ 1,035,598	$ 1,393,188
120+ days past due	Dollars of Accounts in 120+ Days Arrears	$ 1,539,164	$ 3,066,338	$ 7,607,774	$ 7,470,511	$ 3,565,776	$ 1,482,203	$ 1,029,419	$ 992,564
Total dollar value of accounts past due	Total Dollars of Accounts in Arrears	$ 101,857,351	$ 99,171,183	$ 100,417,113	$ 83,435,389	$ 79,919,995	$ 84,186,878	$ 78,595,301	$ 73,769,245
Number of customers charged a late payment fee	Number of Accounts billed late payment charge	-	-	-	-	-	14,782	357,867	313,631
Dollar value of late payment fees charged	Dollars of Accounts billed late payment charge	$ -	$ -	$ -	$ -	$ -	$ 53,994	$ 1,519,041	$ 1,187,544
Number of disconnection notices issued	Disconnect messages issued on bill	441,524	371,711	410,057	343,725	345,303	389,398	393,772	398,517
Number of installment payment plans (A) established	Installment payment plans established	-	-	27,689	56,371	29,646	21,781	-	-
Dollars associated with installment payment plans (A) established	Dollars associated with installment payment plans established	$ -	$ -	$ 16,190,126	$ 31,134,157	$ 16,030,123	$ 10,556,536	$ -	$ -
Number of installment payment plans (B) established	Installment payment plans (B) established on customers who self-identified as sheltering in place	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	Dollars associated with installment payment plans (B) established on customers who self-identified as sheltering in place	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	Count of installment payment plan businesses that final billed (does not indicate paid or account closed)	-	-	-	111	1,126	4,707	3,332	2,546
Number of failed installment payment plans (A)	Count of installment payment plans recorded in bad debt	-	-	-	1	40	364	1,375	1,445
Number of disconnections for nonpayment	Number of accounts disconnected for nonpayment	-	-	-	15,235	24,929	18,633	20,313	17,215
Number of service reconnections after disconnection for nonpayment	Number of accounts with restored service after disconnect for nonpayment	-	-	-	9,816	19,458	14,808	16,727	13,969
Gross number of all accounts written off as uncollectible	Total accounts reported as Charge Off (Gross)	9,199	8,038	4,631	4,960	5,401	5,505	11,173	8,816
Net dollar value of accounts written off as uncollectible	Net Charge Off	$ 943,300	$ 669,781	$ 31,896	$ 91,030	$ 545,532	$ 2,384,405	$ 3,040,820	$ 1,222,476
Number of accounts from PrePay to Post Pay	Accounts transitioning from PrePay to Post Pay	250	258	420	2,529	4,287	501	168	157
Number of accounts from Post Pay to PrePay	Accounts transitioning from Post Pay to PrePay	119	83	101	778	751	1,624	1,686	1,790

PSC Monthly Bad Debt Report

	2020	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2022	2022	2022
ALL CUSTOMER CLASSES	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**	**MAY**	**JUNE**	**JULY**	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,635,402	2,639,760	2,642,999	2,647,099	2,651,534	2,655,359	2,658,001	2,659,883	2,663,750	2,665,348	2,667,895	2,670,816	2,672,926	2,676,745	2,678,540	2,682,477
Dollar amount billed	$ 604,370,234	$ 638,668,758	$ 610,583,476	$ 583,732,918	$ 545,186,814	$ 551,944,931	$ 694,858,754	$ 779,522,095	$ 875,306,935	$ 816,211,084	$ 649,815,538	$ 606,122,421	$ 630,272,457	$ 663,591,951	$ 684,878,236	$ 614,523,769
Total receipts	$ 642,525,698	$ 735,453,276	$ 702,801,727	$ 716,661,954	$ 645,819,034	$ 647,315,217	$ 694,642,824	$ 797,823,999	$ 889,016,100	$ 910,357,513	$ 835,354,516	$ 747,339,578	$ 688,310,972	$ 724,508,341	$ 769,590,088	$ 743,040,617
Number of customers charged a security deposit for a new account	1,976	1,933	1,714	1,984	2,107	2,073	2,266	2,003	2,590	2,245	2,306	2,527	2,179	2,154	2,113	2,055
Dollar value of security deposits charged for a new account	$ 1,172,230	$ 1,020,430	$ 1,160,680	$ 814,640	$ 876,368	$ 1,231,158	$ 1,373,429	$ 1,173,135	$ 1,253,619	$ 1,106,860	$ 1,006,353	$ 1,121,963	$ 1,351,401	$ 871,980	$ 879,207	$ 803,652
Number accounts that transferred a security deposit to a new premise	2,775	2,165	2,147	2,814	2,525	2,222	2,503	2,304	2,235	1,927	1,886	1,912	1,578	1,554	1,609	1,695
Dollar value of security deposits transferred to a new premise	$ 574,626	$ 453,642	$ 490,955	$ 593,244	$ 527,376	$ 462,324	$ 523,359	$ 494,928	$ 488,791	$ 417,272	$ 409,695	$ 441,350	$ 335,157	$ 331,783	$ 317,048	$ 420,835
Total number of accounts past due	504,536	491,449	407,173	407,694	427,213	392,481	370,601	389,794	411,197	431,430	453,135	427,778	421,928	429,078	428,458	405,675
30 - 60 days past due	502,566	489,087	388,371	402,968	425,272	380,788	363,317	386,956	409,494	429,853	451,135	426,330	418,699	426,767	425,804	404,218
60 - 90 days past due	81,182	76,216	78,130	55,998	58,763	53,659	48,915	43,980	46,356	50,069	57,571	55,885	61,988	61,745	59,757	48,614
90 - 120 days past due	14,955	20,672	22,003	19,841	16,100	17,497	14,216	8,104	6,801	7,545	8,046	8,883	10,520	12,346	12,376	10,105
120+ days past due	5,216	6,938	13,079	11,663	11,042	9,273	8,137	4,180	2,349	2,330	2,446	2,574	3,185	4,079	4,813	4,209
30 - 60 days past due	$ 65,132,288	$ 70,742,946	$ 56,607,877	$ 57,264,283	$ 59,996,814	$ 54,423,072	$ 48,822,381	$ 61,172,748	$ 72,980,034	$ 82,511,792	$ 83,278,585	$ 65,380,987	$ 58,683,591	$ 69,299,269	$ 66,414,341	$ 66,787,350
60 - 90 days past due	$ 7,834,299	$ 7,956,368	$ 8,407,564	$ 5,675,507	$ 5,996,862	$ 5,331,877	$ 5,693,240	$ 3,814,528	$ 4,186,483	$ 5,585,883	$ 6,279,163	$ 6,297,031	$ 5,841,149	$ 5,845,742	$ 5,497,130	$ 4,650,800
90 - 120 days past due	$ 1,941,832	$ 2,218,104	$ 2,300,183	$ 2,364,505	$ 2,500,210	$ 1,091,188	$ 2,600,253	$ 1,240,738	$ 685,693	$ 799,302	$ 847,006	$ 1,192,987	$ 1,241,355	$ 1,340,176	$ 1,141,707	$ 993,156
120+ days past due	$ 1,631,965	$ 2,279,365	$ 3,106,975	$ 3,758,493	$ 4,163,327	$ 4,050,907	$ 4,266,857	$ 2,073,126	$ 870,614	$ 768,303	$ 558,846	$ 600,439	$ 716,982	$ 1,033,968	$ 1,063,693	$ 976,629
Total dollar value of accounts past due	$ 76,541,383	$ 82,890,984	$ 70,422,598	$ 69,062,847	$ 72,657,294	$ 66,897,044	$ 61,382,932	$ 68,301,140	$ 78,726,824	$ 89,665,371	$ 90,963,581	$ 73,471,395	$ 66,483,077	$ 77,519,156	$ 74,116,871	$ 73,393,941
Number of customers charged a late payment fee	311,095	322,914	353,035	313,297	306,451	298,483	289,726	337,961	365,448	394,569	410,739	383,644	343,016	360,803	380,823	355,621
Dollar value of late payment fees charged	$ 1,168,073	$ 1,247,064	$ 1,473,746	$ 1,268,050	$ 1,211,966	$ 1,244,455	$ 1,187,226	$ 1,389,258	$ 1,505,937	$ 1,769,981	$ 1,879,837	$ 1,434,776	$ 1,282,033	$ 1,420,221	$ 1,462,269	$ 1,449,050
Number of disconnection notices issued	393,480	383,729	407,450	370,498	352,129	355,336	345,822	365,703	379,660	399,056	418,086	405,866	395,114	395,088	403,361	379,830
Number of installment payment plans (A) established	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dollars assostated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-	3,100	3,636	1,431	249	-	-	-	-	-	-	-	-
Dollars assostated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ 1,464,322	$ 1,720,813	$ 1,072,505	$ 288,477	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	2,153	1,097	2,046	107,064	10,954	-	-	-	-	-	-	-	-	-	-	-
Number of failed installment payment plans (A)	2,297	1,193	1,458	1,273	912	812	629	352	545							
Number of disconnections for nonpayment	18,062	17,308	16,790	19,979	17,095	18,387	20,838	21,393	22,838	25,755	27,595	24,973	26,561	11,266	24,124	18,868
Number of service reconnections after disconnection for nonpayment	13,077	11,488	13,350	15,102	13,240	14,796	15,481	15,484	16,338	18,166	20,150	18,568	19,340	8,605	17,945	14,294
Gross number of all accounts written off as uncollectible	8,045	8,446	7,415	8,505	8,359	7,886	8,754	8,005	8,992	9,354	9,535	5,789	9,043	9,096	8,468	9,340
Net dollar value of accounts written off as uncollectible	$ 2,059,537	$ 1,763,256	$ 700,810	$ 957,583	$ 1,354,911	$ 1,448,371	$ 446,372	$ 802,300	$ 1,974,915	$ 2,548,585	$ 1,864,249	$ 1,858,873	$ 1,903,667	$ 1,438,410	$ 926,720	$ 1,075,562
Number of accounts from PrePay to Post Pay	291	423	255	548	279	183	354	435	415	380	197	187	222	551	698	644
Number of accounts from Post Pay to PrePay	1,855	1,307	1,552	1,306	961	721	587	1,720	2,481	3,040	3,189	2,608	1,919	1,417	2,026	1,566

PSC Monthly Bad Debt Report

	2022	2022	2022	2022	2022	2022	2022	2022	2022	2023	2023	2023	2023	2023	2023
ALL CUSTOMER CLASSES	**APRIL**	**MAY**	**JUNE**	**JULY**	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**	**MAY**	**JUNE**
Number of customers	2,685,547	2,687,272	2,691,260	2,693,769	2,697,837	2,700,953	2,704,609	2,708,441	2,712,780	2,716,089	2,719,185	2,723,390	2,726,952	2,729,946	2,733,431
Dollar amount billed	$ 607,831,453	$ 673,415,639	$ 934,877,210	$ 1,071,532,870	$ 1,013,517,765	$ 945,429,949	$ 705,494,361	$ 624,952,585	$ 685,265,335	$ 703,090,217	$ 657,585,511	$ 613,217,812	$ 606,838,659	$ 604,381,486	$ 703,540,598
Total receipts	$ 724,526,636	$ 717,569,855	$ 825,872,201	$ 1,120,880,822	$ 1,097,074,546	$ 1,044,785,473	$ 935,528,684	$ 740,389,913	$ 726,800,945	$ 818,716,699	$ 790,682,631	$ 713,035,090	$ 629,711,565	$ 710,561,083	$ 768,895,130
Number of customers charged a security deposit for a new account	2,130	2,240	2,159	2,186	2,146	2,035	2,101	1,900	1,736	1,967	1,745	1,994	1,729	1,617	1,830
Dollar value of security deposits charged for a new account	$ 1,002,832	$ 970,810	$ 975,354	$ 1,138,631	$ 1,197,735	$ 801,672	$ 1,079,426	$ 832,168	$ 840,930	$ 720,118	$ 841,886	$ 805,039	$ 706,735	$ 953,246	$ 986,839
Number accounts that transferred a security deposit to a new premise	1,823	1,847	1,981	1,777	2,183	1,748	1,816	1,705	1,593	1,797	1,782	2,116	1,778	2,002	2,038
Dollar value of security deposits transferred to a new premise	$ 381,720	$ 379,604	$ 405,137	$ 354,401	$ 455,137	$ 351,225	$ 369,856	$ 356,326	$ 308,392	$ 389,193	$ 340,257	$ 425,302	$ 349,880	$ 397,164	$ 389,221
Total number of accounts past due	399,565	381,580	398,093	430,405	449,574	455,303	435,535	339,276	429,243	398,821	398,328	338,241	357,641	366,000	370,906
30 - 60 days past due	398,065	380,092	396,534	428,478	447,479	453,538	430,025	322,807	427,317	396,950	395,688	337,612	356,784	365,029	370,352
60 - 90 days past due	54,091	53,469	65,059	61,161	64,758	67,393	68,408	70,331	71,181	65,204	59,276	41,441	51,970	51,335	57,727
90 - 120 days past due	9,637	10,118	12,167	13,256	13,282	12,572	12,479	15,072	17,131	17,616	14,424	10,368	9,984	12,058	13,110
120+ days past due	4,062	3,601	4,010	4,672	5,290	4,901	4,636	4,939	6,276	7,545	6,733	4,470	4,142	4,135	4,735
30 - 60 days past due	$ 60,665,911	$ 54,925,953	$ 82,151,311	$ 84,661,369	$ 95,851,667	$ 89,118,869	$ 84,430,507	$ 51,919,810	$ 68,176,292	$ 67,699,383	$ 70,445,569	$ 53,380,297	$ 55,401,240	$ 57,572,780	$ 59,060,930
60 - 90 days past due	$ 9,982,198	$ 9,444,631	$ 7,049,264	$ 8,594,669	$ 7,582,658	$ 9,381,115	$ 8,611,255	$ 9,494,013	$ 8,293,810	$ 7,996,695	$ 6,690,960	$ 5,721,712	$ 6,832,288	$ 5,920,143	$ 6,084,400
90 - 120 days past due	$ 1,230,326	$ 1,204,302	$ 1,405,004	$ 2,002,089	$ 1,625,252	$ 1,775,403	$ 1,734,066	$ 2,105,244	$ 2,760,178	$ 2,575,176	$ 1,826,387	$ 1,211,772	$ 1,414,259	$ 1,720,056	$ 1,654,211
120+ days past due	$ 922,668	$ 917,555	$ 1,113,776	$ 1,244,917	$ 1,397,777	$ 1,283,429	$ 1,394,766	$ 1,426,181	$ 2,127,349	$ 2,520,456	$ 2,364,253	$ 1,491,374	$ 1,400,455	$ 1,524,348	$ 1,832,948
Total dollar value of accounts past due	$ 68,801,096	$ 62,492,441	$ 71,719,353	$ 94,503,046	$ 106,457,351	$ 101,558,815	$ 96,174,593	$ 64,945,334	$ 81,357,629	$ 80,697,510	$ 81,327,170	$ 61,814,395	$ 65,308,291	$ 66,737,328	$ 68,638,489
Number of customers charged a late payment fee	338,854	309,299	336,359	388,691	426,530	418,085	383,574	196,852	179,325	90,240	310,264	336,820	297,746	321,584	322,560
Dollar value of late payment fees charged	$ 1,386,109	$ 1,172,732	$ 1,356,722	$ 1,770,405	$ 1,985,965	$ 1,972,148	$ 1,770,280	$ 850,571	$ 779,177	$ 483,159	$ 1,414,369	$ 1,403,719	$ 1,242,272	$ 1,318,293	$ 1,287,556
Number of disconnection notices issued	380,385	373,458	380,814	421,406	444,294	445,858	461,416	437,537	398,385	350,259	389,560	336,218	371,989	389,355	397,443
Number of installment payment plans (A) established	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Dollars assostated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	
Number of installment payment plans (B) established	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Dollars assostated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	
Number of installment payment plans (A) billed in full	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Number of failed installment payment plans (A)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Number of disconnections for nonpayment	20,603	18,902	20,168	20,596	27,604	20,646	26,488	26,796	19,154	16,537	10,871	18,976	14,388	17,760	21,567
Number of service reconnections after disconnection for nonpayment	15,757	14,776	15,838	15,926	20,570	22,464	20,637	22,275	15,723	11,461	13,991	13,962	10,437	12,854	16,173
Gross number of all accounts written off as uncollectible	9,866	9,075	8,400	7,647	9,098	11,766	12,227	12,040	10,333	9,539	8,720	10,149	10,206	9,358	9,228
Net dollar value of accounts written off as uncollectible	$ 1,564,408	$ 1,482,307	$ 1,178,248	$ 1,100,486	$ 1,442,897	$ 2,063,241	$ 2,793,316	$ 2,675,387	$ 2,084,179	$ 1,573,753	$ 1,128,408	$ 1,538,215	$ 2,169,714	$ 1,880,867	$ 1,406,642
Number of accounts from PrePay to Post Pay	357	311	655	741	759	527	294	262	418	531	547	437	234	307	607
Number of accounts from Post Pay to PrePay	1,676	1,225	1,181	1,582	2,982	2,776	1,910	2,171	1,412	1,277	1,397	1,348	1,105	1,278	1,396

PSC Monthly Bad Debt Report

	2023	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024	2025	2025	2025	2025	2025	2025	2025	2025	2025	2025
ALL CUSTOMER CLASSES	**JULY**	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**	**MAY**	**JUNE**	**JULY**	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**	**MAY**	**JUNE**	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,736,418	2,741,506	2,743,776	2,747,390	2,750,844	2,754,201	2,759,457	2,761,501	2,763,238	2,768,342	2,773,235	2,778,156	2,779,350	2,785,099	2,788,542	2,795,019	2,801,079	2,804,123	2,805,753	2,803,182	2,804,658	2,807,705	2,812,457	2,816,696	2,819,939	2,824,187	2,826,500
Dollar amount billed	$ 983,979,306	$ 1,123,060,891	$ 1,065,911,718	$ 752,151,874	$ 695,776,688	$ 752,916,934	$ 875,262,512	$ 857,869,238	$ 728,043,789	$ 685,954,722	$ 758,073,003	$ 1,000,588,216	$ 1,231,556,886	$ 1,261,430,594	$ 1,159,736,158	$ 829,042,369	$ 728,361,796	$ 829,998,156	$ 982,713,946	$ 965,577,423	$ 830,677,606	$ 794,237,845	$ 834,016,581	$ 1,024,477,211	**REDACTED**	**REDACTED**	**REDACTED**
Total receipts	$ 942,098,126	$ 1,126,237,315	$ 1,154,864,596	$ 1,008,391,908	$ 810,142,473	$ 843,256,706	$ 835,845,993	$ 966,199,845	$ 851,486,930	$ 812,117,865	$ 869,982,889	$ 935,980,346	$ 1,193,442,560	$ 1,320,718,605	$ 1,392,080,579	$ 1,081,613,309	$ 859,923,368	$ 938,760,190	$ 948,134,588	$ 1,181,265,581	$ 1,025,272,766	$ 1,010,669,978	$ 1,043,070,314	$ 1,054,778,319	**REDACTED**	**REDACTED**	**REDACTED**
Number of customers charged a security deposit for a new account	1,917	1,892	1,941	1,801	1,731	1,698	1,698	1,781	1,887	1,801	1,677	1,691	1,454	2,058	2,157	1,653	1,441	1,429	1,442	1,616	1,865	1,984	2,091	1,883	1,869	2,331	2,100
Dollar value of security deposits charged for a new account	$ 835,695	$ 829,056	$ 1,128,115	$ 947,019	$ 829,883	$ 1,332,201	$ 1,125,771	$ 791,795	$ 1,024,640	$ 851,851	$ 1,212,778	$ 862,490	$ 730,425	$ 1,312,469	$ 1,571,178	$ 893,785	$ 975,205	$ 1,432,674	$ 926,980	$ 1,030,257	$ 1,126,310	$ 847,398	$ 974,038	$ 1,039,758	$ 1,881,747	$ 2,172,434	$ 1,515,437
Number accounts that transferred a security deposit to a new premise	1,871	2,227	1,814	1,998	1,721	1,588	1,804	1,750	1,969	1,998	1,874	1,750	1,977	1,980	1,633	1,701	1,615	1,625	1,275	1,457	1,883	2,389	1,524	1,656	1,804	1,767	
Dollar value of security deposits transferred to a new premise	$ 418,702	$ 424,321	$ 368,136	$ 385,278	$ 346,433	$ 311,888	$ 353,386	$ 338,188	$ 376,173	$ 382,004	$ 362,085	$ 328,451	$ 368,703	$ 376,203	$ 305,830	$ 317,214	$ 293,425	$ 318,914	$ 249,364	$ 266,824	$ 311,288	$ 313,968	$ 289,362	$ 316,255	$ 333,343	$ 331,416	$ 326,458
Total number of accounts past due	390,095	399,888	423,905	432,148	325,166	426,693	447,317	440,148	429,505	432,296	424,860	413,968	427,871	449,112	458,349	538,022	414,933	478,996	431,062	442,193	414,114	412,921	403,505	403,877	412,644	429,308	434,160
30 - 60 days past due	389,146	398,798	422,843	430,326	313,857	425,563	446,117	437,392	427,416	430,146	422,157	412,273	425,617	447,337	457,174	536,178	358,020	476,987	428,374	438,481	412,296	410,976	401,473	402,602	410,482	427,320	432,959
60 - 90 days past due	56,757	59,446	64,838	69,445	62,522	79,067	82,526	76,309	69,973	71,473	70,084	69,956	70,439	69,856	72,928	185,855	204,604	168,549	130,062	82,344	66,159	64,272	71,556	71,169	66,926	66,507	65,637
90 - 120 days past due	13,146	13,685	14,990	15,516	17,868	23,352	25,124	22,183	19,372	17,529	18,557	19,177	19,465	18,450	18,781	32,012	84,775	93,101	60,721	34,234	25,503	24,335	23,719	24,374	23,645	22,859	30,038
120+ days past due	5,077	5,146	5,521	6,045	6,650	8,481	11,076	11,738	9,864	8,847	8,510	8,477	8,757	8,179	8,253	10,729	20,693	40,396	39,293	22,988	15,915	14,454	13,193	13,689	13,418	13,113	11,581
30 - 60 days past due	$ 73,172,279	$ 88,617,925	$ 107,034,378	$ 108,764,552	$ 60,833,309	$ 73,450,298	$ 86,017,811	$ 93,853,725	$ 91,820,450	$ 91,002,253	$ 77,201,779	$ 82,561,485	$ 96,279,346	$ 127,285,704	$ 135,372,701	$ 129,957,916	$ 73,230,779	$ 93,254,875	$ 98,630,789	$ 119,948,930	$ 107,973,753	$ 91,200,926	$ 84,824,782	$ 84,476,589	$ 95,558,902	$ 130,563,535	$ 122,490,748
60 - 90 days past due	$ 8,252,548	$ 7,928,683	$ 9,242,206	$ 11,121,749	$ 10,726,685	$ 10,911,487	$ 10,215,855	$ 10,163,591	$ 10,505,692	$ 11,166,911	$ 11,135,806	$ 10,216,286	$ 9,665,886	$ 10,903,385	$ 13,530,328	$ 35,306,154	$ 40,547,458	$ 26,190,057	$ 18,339,272	$ 15,483,539	$ 12,448,140	$ 12,087,547	$ 10,577,818	$ 10,330,223	$ 13,253,147	$ 13,291,831
90 - 120 days past due	$ 1,949,976	$ 1,873,212	$ 2,138,979	$ 2,662,658	$ 3,150,937	$ 3,975,898	$ 3,402,565	$ 3,184,944	$ 2,870,190	$ 3,015,112	$ 3,043,115	$ 3,070,454	$ 2,824,225	$ 2,746,369	$ 3,010,527	$ 5,487,468	$ 17,057,085	$ 17,514,910	$ 9,776,883	$ 5,494,709	$ 4,297,618	$ 4,416,163	$ 4,004,861	$ 4,185,144	$ 3,841,155	$ 3,650,870	$ 3,455,307
120+ days past due	$ 2,069,922	$ 2,407,888	$ 2,341,103	$ 2,575,845	$ 2,781,053	$ 3,173,771	$ 4,326,248	$ 4,060,150	$ 4,709,708	$ 4,197,812	$ 4,118,406	$ 4,321,335	$ 4,129,641	$ 3,977,893	$ 3,806,945	$ 4,726,418	$ 7,615,925	$ 13,886,355	$ 16,648,531	$ 11,941,879	$ 9,117,181	$ 9,488,512	$ 8,572,584	$ 8,388,703	$ 8,502,497	$ 7,968,914
Total dollar value of accounts past due	$ 83,344,725	$ 100,827,707	$ 120,756,566	$ 125,144,804	$ 77,501,344	$ 91,511,447	$ 103,962,479	$ 112,172,410	$ 111,905,961	$ 109,382,088	$ 95,499,106	$ 100,198,559	$ 112,899,699	$ 144,913,351	$ 155,920,501	$ 175,477,976	$ 138,441,239	$ 150,846,783	$ 143,396,481	$ 152,268,058	$ 133,841,692	$ 119,175,864	$ 109,739,228	$ 108,032,135	$ 118,139,032	$ 153,970,049	$ 147,206,800
Number of customers charged a late payment fee	361,539	386,179	421,332	426,862	280,191	261,912	351,861	377,340	412,040	406,593	368,648	388,690	396,598	455,836	460,524	961	943	75,943	214,251	334,357	419,808	415,364	402,394	406,837	438,204	452,176	456,410
Dollar value of late payment fees charged	$ 1,566,147	$ 1,873,438	$ 2,177,614	$ 2,253,964	$ 1,041,380	$ 1,175,939	$ 548,721	$ 1,894,487	$ 2,234,219	$ 2,147,140	$ 1,916,115	$ 1,741,913	$ 1,937,416	$ 2,575,522	$ 3,483,202	$ 39,688	$ 44,314	$ 572,776	$ 1,503,181	$ 2,156,716	$ 2,363,638	$ 2,200,884	$ 1,966,454	$ 2,003,011	$ 2,287,441	$ 2,864,575	$ 2,672,806
Number of disconnection notices issued	408,204	418,930	462,086	453,376	468,239	448,278	463,001	465,281	444,012	452,362	446,583	437,992	454,395	475,215	481,603	490,598	509,625	476,598	451,827	484,371	459,380	457,870	451,473	451,867	458,391	469,198	485,929
Number of installment payment plans (A) established																											
Dollars assistated with installment payment plans (A) established																											
Number of installment payment plans (B) established																											
Dollars assistated with installment payment plans (B) established																											
Number of installment payment plans (A) billed in full																											
Number of failed installment payment plans (A)																											
Number of disconnections for nonpayment	17,687	18,869	25,339	27,482	25,698	20,535	15,797	25,433	24,882	26,820	25,317	22,581	20,850	23,633	21,101	238	5	6	17,423	30,791	26,268	27,050	24,158	23,745	21,343	27,761	29,059
Number of service reconnections after disconnection for nonpayment	13,283	13,382	17,423	19,875	20,500	15,555	11,643	18,373	18,856	20,692	19,937	17,589	14,868	16,544	15,067	340	8	7	9,238	20,885	17,032	19,152	18,282	17,904	16,050	18,965	20,632
Gross number of all accounts written off as uncollectible	9,472	11,381	12,500	13,122	13,349	11,513	11,369	9,748	10,330	11,747	11,633	10,636	10,447	12,470	12,930	15,410	16,121	10,466	9,035	9,193	10,471	16,860	12,380	13,034	12,474	13,216	13,148
Net dollar value of accounts written off as uncollectible	$ 1,310,457	$ 1,793,050	$ 2,281,686	$ 3,034,711	$ 3,824,860	$ 3,055,906	$ 3,245,629	$ 2,092,599	$ 2,118,082	$ 3,311,600	$ 3,495,534	$ 3,334,243	$ 2,488,096	$ 2,703,178	$ 4,016,201	$ 5,218,900	$ 5,066,803	$ 2,895,298	$ 2,214,871	$ 2,760,674	$ 4,315,372	$ 9,883,898	$ 5,947,836	$ 5,366,514	$ 4,887,478	$ 4,532,123	$ 4,474,086
Number of accounts from PrePay to Post Pay	878	1,025	728	350	299	415	833	690	836	380	280	678	946	798	597	275	58	394	571	413	550	240	298	562	931	701	521
Number of accounts from Post Pay to PrePay	1,292	1,985	2,948	3,426	3,064	1,697	1,442	2,193	1,810	1,949	1,294	900	1,290	2,366	2,748	265	71	394	3,061	3,055	3,280	3,143	2,782	2,121	2,207	3,053	3,604

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY	Definition	2020 APR	2020 MAY	2020 JUNE	2020 JULY	2020 AUGUST	2020 SEPTEMBER	2020 OCTOBER	2020 NOVEMBER
Number of customers	Number of Residential Customers	2,267,594	2,273,185	2,277,482	2,279,582	2,282,827	2,286,941	2,291,382	2,293,334
Dollar amount billed	Residential Revenue	$ 224,393,003	$ 232,222,159	$ 320,244,149	$ 385,710,671	$ 401,084,269	$ 371,042,233	$ 241,878,777	$ 226,179,453
Total receipts	Residential Sum of Payments	$ 262,420,341	$ 269,081,270	$ 286,415,108	$ 340,383,734	$ 394,704,288	$ 410,546,643	$ 325,532,543	$ 280,224,306
Number of customers charged a security deposit	Count of security deposits charged for new accounts	1,182	1,282	1,107	1,202	1,209	1,087	1,157	1,118
Dollar value of security deposits charged for a new account	Sum of security deposit dollars charged for new accounts	$ 207,312	$ 233,750	$ 179,035	$ 211,482	$ 258,582	$ 191,587	$ 197,936	$ 202,088
Number accounts that transferred a security deposit to a new premise	Count of accounts that transferred a security deposit to a new premise	8,470	9,406	4,907	7,791	8,133	8,110	8,180	7,001
Dollar value of security deposits transferred to a new premise	Sum of security deposit dollars transferred to a new premise	$ 1,058,482	$ 1,149,774	$ 548,717	$ 1,153,018	$ 1,151,531	$ 1,215,569	$ 1,270,596	$ 1,031,586
Total number of accounts past due	Number of Residential Accounts 30+ days in Arrears	449,088	417,351	402,299	344,897	344,629	378,446	382,331	457,786
30 - 60 days past due	Number of Residential Accounts in 30-60 Day Arrears	446,793	413,915	398,225	342,244	343,322	377,645	381,189	456,205
60 - 90 days past due	Number of Residential Accounts in 60-90 Day Arrears	142,798	151,368	158,146	86,358	35,698	35,716	38,974	53,496
90 - 120 days past due	Number of Residential Accounts in 90-120 Day Arrears	26,763	67,110	82,782	47,145	9,321	3,991	5,727	8,840
120+ days past due	Number of Residential Accounts in 120+ Days Arrears	3,603	16,375	39,319	26,861	6,185	1,266	1,267	2,325
30 - 60 days past due	Dollars of Residential Accounts in 30-60 Day Arrears	$ 55,506,406	$ 46,264,658	$ 42,298,839	$ 44,299,656	$ 52,738,351	$ 62,016,369	$ 57,278,640	$ 49,458,284
60 - 90 days past due	Dollars of Residential Accounts in 60-90 Day Arrears	$ 16,506,946	$ 16,768,584	$ 15,331,624	$ 7,592,993	$ 2,591,350	$ 2,964,284	$ 4,076,497	$ 5,341,116
90 - 120 days past due	Dollars of Residential Accounts in 90-120 Day Arrears	$ 2,284,124	$ 7,349,937	$ 8,886,025	$ 4,142,457	$ 919,961	$ 210,772	$ 331,143	$ 978,578
120+ days past due	Dollars of Residential Accounts in 120+ Days Arrears	$ 309,147	$ 1,658,821	$ 5,342,839	$ 4,674,192	$ 1,172,817	$ 162,370	$ 167,789	$ 335,182
Total dollar value of accounts past due	Total Dollars of Residential Accounts in Arrears	$ 74,606,622	$ 72,041,998	$ 71,859,328	$ 60,709,298	$ 57,122,479	$ 65,362,795	$ 62,054,068	$ 56,113,161
Number of customers charged a late payment fee	Number of Residential Accounts billed late payment charge	-	-	-	-	-	14,148	341,223	295,347
Dollar value of late payment fees charged	Dollars of Residential Accounts billed late payment charge	$ -	$ -	$ -	$ -	$ -	$ 45,829	$ 1,174,786	$ 851,776
Number of disconnection notices issued	Number of Residential disconnect messages issued on bill	438,882	350,199	397,657	325,173	328,179	371,821	377,588	381,270
Number of installment payment plans (A) established	Number of Residential installment payment plans established	-	-	26,937	54,627	28,762	21,423	-	-
Dollars associated with installment payment plans (A) established	Dollars associated with Residential installment payment plans established	$ -	$ -	$ 13,001,978	$ 27,899,985	$ 13,413,590	$ 8,774,262	$ -	$ -
Number of installment payment plans (B) established	Number of Residential installment payment plans (B) established	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	Dollars associated with Residential installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	Count of Residential installment payment plan businesses that final billed (does not indicate paid or account closed)	-	-	-	91	1,070	4,536	1,248	2,453
Number of failed installment payment plans (A)	Count of Residential installment payment plans recorded in bad debt	-	-	-	1	38	358	1,320	1,399
Number of disconnections for nonpayment	Number of Residential accounts disconnected for nonpayment	-	-	-	13,640	22,210	16,727	18,513	15,897
Number of service reconnections after disconnection for nonpayment	Number of Residential accounts with restored service after disconnect for nonpayment	-	-	-	8,881	17,454	13,213	15,067	12,460
Gross number of accounts written off as uncollectible	Total accounts reported as Charge Off (Gross)	8,831	7,684	4,473	4,923	4,433	8,642	10,054	7,995
Number of accounts from PrePay to Post Pay	Residential accounts transitioning from PrePay to Post Pay	250	258	426	2,523	4,287	501	168	157
Number of accounts from Post Pay to PrePay	Residential accounts transitioning from Post Pay to PrePay	119	83	101	778	751	1,624	1,686	1,790

PSC Monthly Bad Debt Report

	2020	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2022	2022	2022
RESIDENTIAL CLASS ONLY	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**	**MAY**	**JUNE**	**JULY**	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,296,077	2,300,194	2,302,948	2,306,600	2,310,317	2,313,560	2,315,579	2,317,209	2,320,810	2,322,328	2,324,842	2,327,258	2,329,283	2,333,036	2,334,252	2,337,847
Dollar amount billed	$ 273,249,044	$ 303,302,172	$ 279,462,049	$ 253,970,569	$ 226,591,617	$ 234,501,258	$ 321,746,685	$ 363,088,187	$ 397,817,549	$ 370,567,763	$ 250,185,889	$ 234,434,553	$ 267,894,785	$ 295,604,824	$ 312,353,342	$ 257,682,148
Total receipts	$ 291,625,863	$ 336,829,441	$ 319,607,916	$ 324,572,023	$ 279,608,724	$ 273,749,289	$ 301,149,374	$ 352,303,478	$ 391,088,178	$ 402,890,056	$ 343,728,355	$ 295,053,352	$ 287,026,623	$ 310,959,791	$ 347,702,969	$ 318,841,233
Number of customers charged a security deposit	1,000	1,096	975	1,230	1,256	1,218	1,416	1,749	1,723	1,465	1,527	1,741	1,428	1,408	1,350	1,313
Dollar value of security deposits charged for a new account	$ 186,155	$ 226,495	$ 174,445	$ 241,195	$ 202,592	$ 227,241	$ 262,329	$ 303,010	$ 272,524	$ 263,142	$ 259,748	$ 277,734	$ 225,513	$ 217,205	$ 209,371	$ 216,945
Number accounts that transferred a security deposit to a new premise	2,701	2,095	2,265	2,744	2,431	2,052	2,431	2,225	2,198	1,861	1,817	1,870	1,525	1,471	1,562	2,028
Dollar value of security deposits transferred to a new premise	$ 544,295	$ 422,737	$ 454,979	$ 548,394	$ 495,341	$ 415,669	$ 492,703	$ 448,060	$ 442,342	$ 377,459	$ 366,980	$ 380,110	$ 309,282	$ 299,710	$ 314,473	$ 398,089
Total number of accounts past due	476,618	464,609	387,780	387,897	405,404	370,647	348,643	367,609	388,506	405,596	426,845	403,520	395,102	401,781	403,195	382,574
30 - 60 days past due	474,854	462,694	370,161	383,479	403,771	359,345	341,705	365,248	387,137	404,353	425,308	402,253	393,138	399,821	401,170	381,372
60 - 90 days past due	75,622	71,219	74,015	52,640	54,986	50,447	44,779	40,007	42,584	45,793	53,268	51,889	56,924	56,466	55,134	44,777
90 - 120 days past due	13,275	18,918	20,473	18,627	17,097	16,479	13,162	6,852	5,670	6,014	6,923	7,787	9,126	10,725	10,964	8,850
120+ days past due	4,529	6,207	10,314	10,980	10,565	8,935	7,773	3,764	1,943	1,871	2,046	2,186	2,633	3,409	4,188	3,627
30 - 60 days past due	$ 49,229,306	$ 53,917,544	$ 47,619,232	$ 48,328,477	$ 46,985,796	$ 39,757,473	$ 36,562,903	$ 48,370,561	$ 57,317,886	$ 63,770,668	$ 65,372,848	$ 47,999,093	$ 43,647,028	$ 49,639,720	$ 52,905,055	$ 53,981,008
60 - 90 days past due	$ 5,937,687	$ 5,386,875	$ 6,373,013	$ 4,653,639	$ 4,693,951	$ 4,037,274	$ 3,046,559	$ 2,392,856	$ 2,930,365	$ 3,426,152	$ 4,359,281	$ 4,291,695	$ 4,016,738	$ 3,930,363	$ 4,089,827	$ 3,228,473
90 - 120 days past due	$ 1,521,239	$ 1,761,024	$ 1,850,813	$ 1,982,583	$ 2,136,579	$ 2,576,132	$ 1,522,547	$ 463,904	$ 315,870	$ 408,132	$ 515,607	$ 648,677	$ 728,498	$ 753,764	$ 750,697	$ 652,220
120+ days past due	$ 851,511	$ 1,495,373	$ 2,290,357	$ 2,898,036	$ 3,446,417	$ 3,414,968	$ 3,465,533	$ 1,456,078	$ 358,096	$ 258,826	$ 292,024	$ 320,460	$ 359,111	$ 511,721	$ 659,925	$ 591,864
Total dollar value of accounts past due	$ 57,539,743	$ 62,560,816	$ 58,133,414	$ 57,862,735	$ 57,262,743	$ 49,785,848	$ 44,597,543	$ 52,683,399	$ 60,922,217	$ 67,863,779	$ 70,539,961	$ 53,259,924	$ 48,751,373	$ 54,835,566	$ 58,405,505	$ 58,453,573
Number of customers charged a late payment fee	294,087	303,423	336,971	296,632	290,469	282,210	273,023	320,918	347,522	373,729	387,163	344,407	323,916	340,407	359,402	337,229
Dollar value of late payment fees charged	$ 829,135	$ 908,367	$ 1,097,518	$ 950,661	$ 956,805	$ 892,291	$ 839,193	$ 1,056,527	$ 1,197,286	$ 1,338,666	$ 1,371,451	$ 1,075,830	$ 978,024	$ 1,052,781	$ 1,144,397	$ 1,111,804
Number of disconnection notices issued	376,649	366,525	389,465	354,106	336,070	338,995	329,606	349,135	362,751	381,216	398,312	387,429	376,659	376,648	384,178	362,643
Number of installment payment plans (A) established	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-	3,100	3,634	1,431	249	-	-	-	-	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ 1,464,322	$ 1,720,813	$ 1,072,505	$ 286,477	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	1,157	1,065	2,035	104,250	10,839	-	-	-	-	-	-	-	-	-	-	-
Number of failed installment payment plans (A)	2,208	1,145	1,367	1,256	1,020	781	605	345	543							
Number of disconnections for nonpayment	16,343	15,233	16,858	17,965	15,179	16,706	19,124	19,381	20,746	23,156	25,301	22,715	24,684	9,445	22,284	17,201
Number of service reconnections after disconnection for nonpayment	11,805	10,143	11,992	13,639	11,900	13,557	14,297	14,204	14,931	16,735	18,624	17,305	18,279	7,247	16,470	12,910
Gross number of accounts written off as uncollectible	7,847	8,164	7,169	8,001	7,867	6,933	6,498	6,389	8,797	9,103	9,302	9,509	9,567	8,879	8,212	9,005
Number of accounts from PrePay to Post Pay	291	423	255	548	279	143	354	435	415	390	197	187	222	551	690	644
Number of accounts from Post Pay to PrePay	1,855	1,307	1,552	1,306	961	721	587	1,720	2,481	3,040	3,189	2,608	1,919	1,417	2,026	1,566

PSC Monthly Bad Debt Report

	2022	2022	2022	2022	2022	2022	2022	2022	2022	2023	2023	2023	2023	2023	2023	2023
RESIDENTIAL CLASS ONLY	**APRIL**	**MAY**	**JUNE**	**JULY**	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**	**MAY**	**JUNE**	**JULY**
Number of customers	2,340,488	2,341,972	2,345,570	2,347,882	2,351,695	2,354,584	2,358,486	2,362,390	2,366,818	2,370,264	2,373,128	2,376,020	2,380,148	2,382,830	2,385,787	2,388,540
Dollar amount billed	$ 140,577,229	$ 257,252,462	$ 376,488,508	$ 429,769,616	$ 408,206,594	$ 377,576,774	$ 256,666,760	$ 237,740,594	$ 282,473,724	$ 128,855,998	$ 290,264,768	$ 259,837,816	$ 253,102,457	$ 149,771,462	$ 357,546,242	$ 456,825,698
Total receipts	$ 285,706,509	$ 277,659,910	$ 310,410,010	$ 407,618,480	$ 418,494,179	$ 426,328,565	$ 358,697,307	$ 305,845,940	$ 350,537,081	$ 345,267,132	$ 353,553,793	$ 310,192,413	$ 263,547,884	$ 294,224,939	$ 318,553,907	$ 408,751,326
Number of customers charged a security deposit	1,402	1,457	1,342	1,463	1,349	1,317	1,358	1,238	1,131	1,206	1,030	1,217	1,085	855	1,068	1,209
Dollar value of security deposits charged for a new account	$ 236,682	$ 238,239	$ 233,339	$ 257,141	$ 230,600	$ 232,442	$ 230,213	$ 203,083	$ 185,715	$ 189,561	$ 166,750	$ 208,439	$ 186,145	$ 147,212	$ 173,619	$ 200,785
Number accounts that transferred a security deposit to a new premise	1,753	1,778	1,901	1,709	2,094	1,685	1,752	1,738	1,545	1,724	1,738	2,035	1,711	1,930	1,989	1,906
Dollar value of security deposits transferred to a new premise	$ 349,155	$ 351,969	$ 378,502	$ 323,636	$ 411,097	$ 322,128	$ 336,704	$ 328,439	$ 288,207	$ 330,134	$ 324,062	$ 376,592	$ 320,308	$ 356,059	$ 363,694	$ 354,855
Total number of accounts past due	376,464	359,590	373,510	404,974	424,477	430,909	410,736	318,389	400,550	370,212	372,756	317,593	334,327	343,733	346,640	365,412
30 - 60 days past due	375,255	358,415	372,187	403,405	422,798	429,403	405,895	303,215	398,863	368,542	370,800	317,171	333,805	343,040	346,294	364,910
60 - 90 days past due	49,592	49,084	60,877	56,394	59,922	62,563	63,420	65,332	65,676	59,025	53,687	37,588	47,337	46,893	52,547	51,599
90 - 120 days past due	8,506	8,958	10,823	11,834	11,831	11,210	10,940	13,486	15,181	15,454	12,596	9,062	8,961	10,868	11,746	11,701
120+ days past due	3,536	3,185	3,544	4,142	4,685	4,305	3,983	4,292	5,504	6,580	5,875	3,877	3,648	3,735	4,269	4,378
30 - 60 days past due	$ 45,837,254	$ 40,842,374	$ 42,586,842	$ 59,562,322	$ 70,275,067	$ 69,992,841	$ 62,931,335	$ 36,760,898	$ 45,458,842	$ 46,466,311	$ 53,238,225	$ 39,004,209	$ 39,458,973	$ 42,654,498	$ 41,569,290	$ 54,874,068
60 - 90 days past due	$ 3,804,882	$ 3,493,688	$ 4,850,162	$ 4,104,279	$ 5,261,084	$ 5,773,920	$ 5,843,185	$ 6,343,587	$ 5,613,911	$ 4,544,136	$ 4,255,892	$ 3,676,308	$ 3,987,621	$ 3,491,084	$ 4,000,837	$ 3,845,099
90 - 120 days past due	$ 610,612	$ 689,434	$ 773,695	$ 881,557	$ 819,737	$ 873,605	$ 934,646	$ 1,179,753	$ 1,417,583	$ 1,196,469	$ 890,809	$ 697,423	$ 765,173	$ 824,084	$ 848,123	$ 838,952
120+ days past due	$ 576,561	$ 526,901	$ 533,563	$ 615,181	$ 738,747	$ 634,761	$ 622,147	$ 743,969	$ 956,508	$ 1,155,020	$ 1,088,537	$ 692,797	$ 607,245	$ 619,459	$ 673,750	$ 694,064
Total dollar value of accounts past due	$ 50,829,308	$ 45,552,396	$ 48,744,262	$ 65,163,338	$ 77,094,634	$ 77,275,127	$ 70,331,313	$ 45,028,207	$ 53,446,844	$ 53,361,937	$ 59,473,462	$ 44,070,537	$ 44,819,013	$ 47,589,124	$ 47,092,198	$ 60,252,184
Number of customers charged a late payment fee	320,267	291,980	318,335	368,769	399,124	397,437	362,168	183,706	165,906	82,151	290,683	297,700	276,970	300,442	301,116	339,007
Dollar value of late payment fees charged	$ 980,844	$ 865,290	$ 945,337	$ 1,238,996	$ 1,462,543	$ 1,436,210	$ 1,269,761	$ 592,617	$ 533,471	$ 284,033	$ 978,355	$ 949,545	$ 837,405	$ 905,623	$ 903,293	$ 1,111,000
Number of disconnection notices issued	363,188	356,970	363,221	402,741	424,446	427,018	422,219	415,622	377,241	329,938	369,350	338,016	352,464	369,293	377,572	387,712
Number of installment payment plans (A) established	-	-	-	-	-	-	-	-	-	-	-	-				
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -				
Number of installment payment plans (B) established	-	-	-	-	-	-	-	-	-	-	-	-				
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -				
Number of installment payment plans (A) billed in full	-	-	-	-	-	-	-	-	-	-	-	-				
Number of failed installment payment plans (A)																
Number of disconnections for nonpayment	18,967	17,375	18,335	18,518	24,891	27,173	24,274	24,581	17,662	14,832	17,803	17,051	12,925	15,741	19,533	15,932
Number of service reconnections after disconnection for nonpayment	14,491	13,591	14,428	14,287	18,434	20,498	18,865	20,488	14,549	10,208	12,420	12,487	9,390	11,261	14,543	11,852
Gross number of accounts written off as uncollectible	9,590	8,787	8,147	7,435	9,760	11,460	11,898	11,704	10,026	9,249	8,473	9,857	9,884	9,192	8,946	9,187
Number of accounts from PrePay to Post Pay	357	311	655	741	798	527	294	262	418	531	547	437	234	327	607	879
Number of accounts from Post Pay to PrePay	1,676	1,225	1,181	1,582	2,982	2,776	1,910	2,171	1,412	1,277	1,397	1,348	1,105	1,278	1,396	1,292

PSC Monthly Bad Debt Report

	2023	2023	2023	2023	2023	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024	2024	2025	2025	2025	2025	2025	2025	2025	2025	2025
RESIDENTIAL CLASS ONLY	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**	**MAY**	**JUNE**	**JULY**	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**APRIL**	**MAY**	**JUNE**	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,393,114	2,395,944	2,398,759	2,402,245	2,405,579	2,410,561	2,412,278	2,413,611	2,418,385	2,422,839	2,427,272	2,428,352	2,434,385	2,437,617	2,443,912	2,449,617	2,452,491	2,454,138	2,451,792	2,452,886	2,456,511	2,460,224	2,464,195	2,467,206	2,471,321	2,471,581
Dollar amount billed	$ 513,313,716	$ 477,364,847	$ 301,225,702	$ 273,520,386	$ 333,271,203	$ 409,460,491	$ 375,098,095	$ 316,826,886	$ 280,479,648	$ 316,630,492	$ 468,788,597	$ 582,882,266	$ 559,763,232	$ 505,056,649	$ 339,266,759	$ 288,333,440	$ 373,203,153	$ 461,809,333	$ 425,921,341	$ 352,873,364	$ 316,311,018	$ 337,584,965	$ 460,472,478	**REDACTED**	**REDACTED**	**REDACTED**
Total receipts	$ 480,767,112	$ 494,664,803	$ 428,401,380	$ 338,032,358	$ 339,832,443	$ 357,066,633	$ 417,675,148	$ 390,602,315	$ 349,745,323	$ 358,499,582	$ 394,492,392	$ 510,700,996	$ 567,092,797	$ 554,104,236	$ 440,922,516	$ 335,585,969	$ 394,888,578	$ 435,573,693	$ 519,112,597	$ 460,993,667	$ 418,031,022	$ 388,215,960	$ 440,407,677	**REDACTED**	**REDACTED**	**REDACTED**
Number of customers charged a security deposit	1,120	1,114	1,118	1,081	979	950	1,127	1,144	1,064	985	1,071	897	1,293	1,402	1,108	883	841	873	945	1,218	1,249	1,441	1,167	1,116	1,597	1,416
Dollar value of security deposits charged for a new account	$ 183,896	$ 225,940	$ 188,895	$ 181,213	$ 164,126	$ 154,246	$ 185,612	$ 188,896	$ 177,304	$ 164,793	$ 178,093	$ 148,495	$ 217,207	$ 234,525	$ 191,875	$ 152,835	$ 140,397	$ 144,707	$ 189,306	$ 218,348	$ 216,829	$ 341,137	$ 219,461	$ 196,923	$ 292,204	$ 255,192
Number accounts that transferred a security deposit to a new premise	2,162	1,762	1,944	1,662	1,564	1,745	1,731	1,899	1,935	1,801	1,705	1,922	1,909	1,575	1,650	1,569	1,573	1,309	1,403	1,627	1,636	1,464	1,629	1,773	1,752	1,684
Dollar value of security deposits transferred to a new premise	$ 394,293	$ 325,496	$ 358,918	$ 304,113	$ 291,358	$ 316,615	$ 307,773	$ 349,095	$ 353,744	$ 333,955	$ 306,986	$ 346,727	$ 342,905	$ 279,350	$ 297,064	$ 276,135	$ 282,289	$ 215,014	$ 245,784	$ 290,283	$ 289,524	$ 259,182	$ 291,793	$ 313,378	$ 307,436	$ 295,130
Total number of accounts past due	376,509	395,170	406,031	394,831	399,232	418,734	415,855	401,242	403,254	396,856	387,490	403,722	425,209	432,087	486,250	388,855	445,845	400,573	415,336	389,394	389,140	380,913	380,595	384,936	401,424	409,375
30 - 60 days past due	375,887	398,446	404,691	294,609	398,429	417,951	414,191	399,800	401,796	394,867	386,627	402,441	423,925	431,287	485,155	335,365	444,233	398,716	412,761	387,993	387,627	379,491	379,356	383,620	404,236	408,525
60 - 90 days past due	54,370	59,610	63,475	57,251	72,337	75,111	69,990	64,607	66,592	64,052	63,217	64,239	63,920	66,855	156,820	192,808	156,909	99,017	74,650	60,534	58,342	65,406	65,132	60,378	60,433	59,470
90 - 120 days past due	11,892	13,029	13,420	15,559	19,791	21,911	19,871	16,888	15,705	15,994	16,350	16,913	16,023	16,367	28,623	79,312	85,860	54,050	29,788	22,651	21,610	21,099	21,479	20,460	19,753	17,126
120+ days past due	4,332	4,634	5,067	5,616	7,230	9,403	10,024	8,287	7,346	6,934	6,861	7,237	6,985	7,004	9,193	18,325	36,575	34,764	19,875	13,688	12,596	11,464	11,912	11,554	11,149	9,683
30 - 60 days past due	$ 67,561,133	$ 80,243,060	$ 79,862,091	$ 43,210,714	$ 53,411,642	$ 63,565,079	$ 74,904,666	$ 69,676,517	$ 60,972,243	$ 54,833,362	$ 55,321,783	$ 74,986,680	$ 94,775,466	$ 96,979,360	$ 102,515,501	$ 52,815,039	$ 65,915,560	$ 70,732,848	$ 89,663,830	$ 84,610,502	$ 74,374,177	$ 65,137,745	$ 63,620,292	$ 73,997,649	$ 91,671,096	$ 93,913,789
60 - 90 days past due	$ 4,952,132	$ 6,319,181	$ 7,328,871	$ 6,815,755	$ 6,882,570	$ 6,785,235	$ 6,767,229	$ 7,165,394	$ 7,162,319	$ 6,034,150	$ 5,434,420	$ 5,918,857	$ 7,373,050	$ 8,084,639	$ 29,546,675	$ 34,052,035	$ 19,356,949	$ 10,922,943	$ 9,598,469	$ 8,798,454	$ 8,482,625	$ 8,503,955	$ 7,638,994	$ 6,729,260	$ 7,431,697	$ 8,166,864
90 - 120 days past due	$ 811,705	$ 1,099,609	$ 1,271,896	$ 1,665,985	$ 2,209,814	$ 2,006,357	$ 1,641,959	$ 1,485,049	$ 1,601,879	$ 1,627,559	$ 1,446,257	$ 1,444,334	$ 1,399,858	$ 1,738,218	$ 3,625,215	$ 14,383,241	$ 13,807,723	$ 6,471,261	$ 3,121,341	$ 2,725,282	$ 3,145,882	$ 3,128,704	$ 2,684,147	$ 2,276,982	$ 2,042,546	$ 1,918,770
120+ days past due	$ 707,380	$ 757,517	$ 880,046	$ 1,079,561	$ 1,464,765	$ 2,113,978	$ 2,245,730	$ 1,927,487	$ 1,691,724	$ 1,616,048	$ 1,654,180	$ 1,639,941	$ 1,536,575	$ 1,527,142	$ 2,075,987	$ 4,082,284	$ 9,007,786	$ 10,843,629	$ 7,197,002	$ 5,159,676	$ 4,778,615	$ 4,591,045	$ 4,740,139	$ 4,480,291	$ 4,270,872	$ 3,735,327
Total dollar value of accounts past due	$ 74,032,551	$ 88,419,368	$ 89,343,003	$ 52,772,016	$ 63,968,790	$ 74,470,649	$ 85,559,583	$ 80,253,346	$ 71,428,166	$ 64,111,119	$ 63,856,639	$ 83,989,813	$ 105,084,950	$ 109,229,359	$ 137,763,377	$ 105,332,598	$ 108,088,018	$ 98,970,679	$ 109,580,642	$ 101,293,913	$ 90,781,300	$ 81,367,449	$ 78,683,573	$ 87,484,361	$ 105,416,211	$ 107,734,751
Number of customers charged a late payment fee	364,661	398,057	402,120	185,124	243,573	94,158	355,330	381,695	375,238	338,700	362,399	374,507	431,760	436,611	(100)	162	68,221	193,550	312,494	399,620	391,114	380,169	382,989	399,757	427,408	431,857
Dollar value of late payment fees charged	$ 1,368,003	$ 1,629,768	$ 1,644,944	$ 676,772	$ 840,708	$ 365,184	$ 1,417,180	$ 1,479,374	$ 1,350,831	$ 1,159,629	$ 1,228,534	$ 1,479,702	$ 1,948,724	$ 2,004,345	$ (946)	$ 868	$ 368,404	$ 944,075	$ 1,509,228	$ 1,816,166	$ 1,663,955	$ 1,534,356	$ 1,525,352	$ 1,723,393	$ 2,037,709	$ 2,071,847
Number of disconnection notices issued	396,650	420,057	432,724	443,657	425,317	439,226	446,657	421,370	427,664	423,248	415,860	432,573	453,343	459,432	464,957	480,058	448,483	425,429	460,282	436,804	436,551	430,675	429,621	434,094	446,602	462,348
Number of installment payment plans (A) established																										
Dollars associated with installment payment plans (A) established																										
Number of installment payment plans (B) established																										
Dollars associated with installment payment plans (B) established																										
Number of installment payment plans (A) billed in full																										
Number of failed installment payment plans (A)																										
Number of disconnections for nonpayment	16,792	23,840	25,626	23,938	18,978	13,521	23,093	22,523	24,417	23,160	20,474	18,673	21,607	19,390	146	5	-	14,638	27,534	21,765	24,557	21,883	20,902	17,555	24,433	25,507
Number of service reconnections after disconnection for nonpayment	11,784	16,325	18,485	19,173	14,347	9,982	16,484	16,914	18,808	18,113	15,941	13,212	14,967	13,676	219	8	-	7,479	18,209	15,018	17,085	16,399	15,529	12,817	16,164	17,685
Gross number of accounts written off as uncollectible	11,089	12,243	12,781	12,967	11,248	11,551	11,551	9,921	11,282	11,264	10,291	10,031	12,131	12,723	14,805	15,589	10,143	8,782	8,921	10,136	16,243	11,891	12,439	12,094	12,848	12,789
Number of accounts from PrePay to Post Pay	1,025	728	350	299	415	832	660	436	280	280	678	946	799	597	275	58	394	571	415	506	240	298	562	931	701	521
Number of accounts from Post Pay to PrePay	1,985	2,948	3,426	3,064	1,697	1,442	2,193	1,816	1,949	1,294	900	1,290	2,366	2,748	265	71	394	3,061	3,055	3,280	3,143	2,782	2,121	2,207	3,053	3,604